## HealthJoy Makes it Easier to be Healthy and Well.

HealthJoy is the virtual access point for all your healthcare navigation and employee benefits needs. We're provided free by your employer to help understand and make the most of your benefits. We connect you and your family with the right benefits at the right moment in your care journey, saving you time, money, and frustration.

#### Help For Your Healthcare Journey.

With 24/7 access to our dedicated healthcare concierge team, visits, and care navigation tools, you never have to walk alone. HealthJoy helps you locate in-network doctors, find extra savings on your prescriptions, and navigate your benefits. Our mobile app and dedicated member support team are always on hand to help make it easier to stay healthy and well.







BENEFITS WALLET



HEALTHCARE CONCIERGE



RX SAVINGS REVIEW



APPOINTMENT BOOKING



PROVIDER RECOMMENDATIONS



HSA / FSA SUPPORT





It saved me the time I would have spent Googling results, calling specialists, and searching for an appointment. Instead, I just put in the request, and HealthJoy did the work. The app is like my little assistant!

Veronica, AZ

Chat with us today by logging into the HealthJoy app or call (877) 500-3212









# Your Digital Benefits Wallet

All your employee benefit cards—always available at your fingertips.

#### What is the benefits wallet?

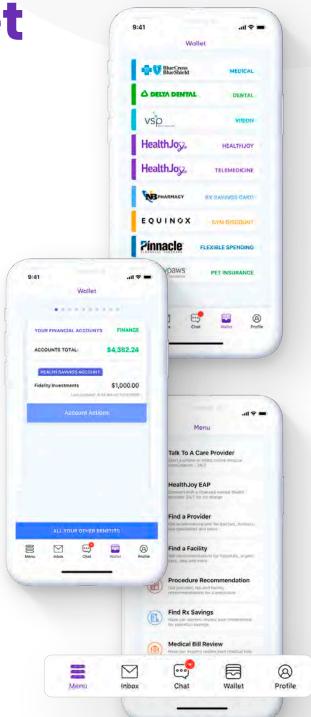
The benefits wallet shows a digital version of all your employee benefits. You'll never have to dig for your insurance card, a benefit phone number, or deductible information again. It's all in your wallet.

#### **Connect your financial accounts**

Easily and securely connect your banking HSA, FSA, 401k or HRA accounts to your benefits wallet. Use HealthJoy to check your balance with a few taps in the app.

#### How do I access my benefits wallet?

Just open the HealthJoy app, tap "wallet" in the bottom menu, and you'll see your benefits and financial accounts. All your employee benefits are automatically added to the wallet. They'll even update to reflect any new company benefits.



### HealthJoga

# Claim your free online healthcare benefit

Remember to activate
your HealthJoy account to
access virtual healthcare
and benefits support for
you and your family







9:41



Menu



#### COVID-19

Get help for COVID-19 symptoms and learn how to keep yourself and others safe



#### Talk to a Medical Provider

Start a phone or video online medical consultation - 24/7



#### Therapy & EAP

Connect with a licnsed mental health provider or get legal, financial or personal counseling



#### Find a Provider

Get recommendations for doctors, dentists, specialist and more



#### Find a Facility

Get recommendations for hospitals, urgent care, labs and more



#### **Procedure Recommendation**

Get provider, lab and facility recommendations for a procedure



#### Find Rx Savings

Have us review your medications for potential savings



#### Medical Bill Review

# How to Download and Activate HealthJoy

To get started, just download our app and activate your account. HealthJoy is the first stop for all your healthcare and employee benefits needs.

#### Download the App

Download, install, and log into the HealthJoy app. The app is available for Android, iPhone, and iPad. Just click the download button at the end of the setup process and you'll be taken to our app within your smartphone's app store.

#### Sign Up

To activate, click "Sign Up" within the HealthJoy app. Type in your work email address to receive a new activation email. Open the email and click the "Get Started" button.

#### **Create Password**

You'll be taken to a web page asking you to create a password that is at least eight characters.

#### **Add Family Members**

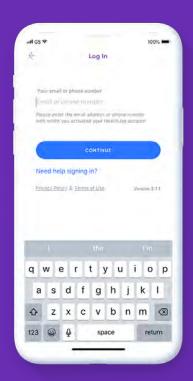
Adding family members is free, and we encourage you to invite all members of your immediate family who are over 18 years old. They will get access to all the same services including free healthcare concierges and medical professionals.



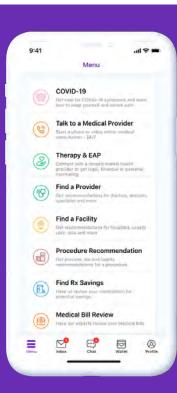


#### Log In

Log into the app with your email address and the password you created. JOY, your virtual healthcare assistant, will welcome you to the app. You can start using the app within seconds.







# Did you forget your password or miss your activation email?

You can still log in! Enter your email or phone number. You can choose to update your password, or we can send a "magic link" to your phone or email so you can instantly log in.



If you have any other issues with activation or logging into our system, please call or email us at:

(877) 500-3212 support@healthjoy.com



# Activate Today!

Activate your HealthJoy account today to access free online medical care for you and your family







